



Academia Jamf Support













Safeguarding your Jamf Pro investment

Recognising that each organisation's tech landscape is unique, we've designed our Jamf support solution to be as flexible as the diverse environments they're meant to serve.

Whether your ecosystem thrives on macOS, iOS, iPadOS or tvOS devices, our support structure adapts to the number and nature of devices under your management.

From the classroom centric Jamf School through to Jamf Pro and from the seamless integration of Jamf Connect to the protective assurances of Jamf Protect, our expertise spans across all pillars of the Jamf suite.

Whether you manage your own Apple device ecosystem or you're a small IT team, our support helpdesk is on-hand to help respond to any Jamf related queries, ensuring your operations run smoothly and your investment in Jamf is protected.

Are you facing challenges with?	What do you get with Academia Support?
 Resource limitations	 Unlimited access to our helpdesk
 Time constraints	 Support with Apple School and/or Business Manager
 Response times	 Deployment, configuration and workflow remote support
 Skills, capabilities & knowledge	 Priority escalation
 Support coverage	 Annual health checks
 Scalability	 Bi-annual executive service reviews

Providing peace of mind with expert support

When you reach out, we will tailor our assistance to fit your specific circumstances, challenges and objectives.

What next?

To learn more about our Jamf Support, contact us on the details below.

Why Academia?

We're one of the UK's leading Apple and Jamf partners, with a team of 20+ strong Jamf accredited technical specialists. We hold the highest accreditations with Jamf – Jamf Gold Partner, Jamf Integrator and Jamf MSP.