Emergency Readiness and Response

Emergency Readiness and Response Services [ERRS] assist in managing incident response from analysis and containment, to eradication and recovery.

When you have been breached, you need qualified cyber security staff to provide emergency response services. CyberQ Group can provide this service either remotely or on-site to reduce the impact of an incident on your organisation.

Our cyber security experts have an average 20 years of field experience, along with a wealth of knowledge, from dealing with different types of threat actors to minimise the impact and get your business fully operational again.

WHY ERRS?
Turn your incident response plan into a proactive programme that improves incident response times, lowers costs and implements a continuous improvement process to strengthen your overall security effectiveness.

We assess your existing ability to respond to security incidents and provide recommendations to reduce the time between incident detection and resolution, ultimately lowering the probability and severity of future incidents.

HOW IT WORKS

- We will make an initial on-site visit to get to understand your business, how it operates and its challenges.

- Staff can be utilised remotely or onsite, at your discretion, for emergency response services.

- Staff can also be utilised for readiness services, including incident response training/simulated exercise combination of both response and readiness services.

- Quarterly check-point, remote support and updates on the cyber threat landscape.

WHAT YOU GET

Readiness
- Provide incident response workshop and training.
- Establish pre-emptive incident response plan.
- Provide incident response plan gap assessment results.

Respond
- Provides access to highly-skilled security experts 24/7.
- Provides a more rapid response to incidents, with reduced risk and costs.
- Mitigates against operational disruption, loss of data, damage to brand and reputation.
- Provides incident and forensic analysis details with remediation recommendations.

Communication
- Communication is key to suppliers, customers and senior management. CyberQ Group experts will help formulate a response to all parties.
- Media communication, public relations in light of the breach going public. Our experts have experience and knowledge in dealing with the media.
- Monitoring social and media channels and feeding back information to the central incident team.
- Working with the incident response team to ensure effective messaging internally and externally.

Why Academia?

Since 2003, we've been a leading provider of IT solutions and services for Education, Public Sector and Business. Today, we're very proud of our 220 team members and our community of long-standing customers who trust us with their investment in technology.