

Futureproof your Microsoft Windows environment with modern Identity and Device management



What is Identity management?

Simply put, a user identity is what staff use to access systems across your environment.

But all too often, the security and management of a user's identity is overlooked and the far-reaching consequences of poorly managed identities aren't always fully understood.

Furthermore, many users are still using a multitude of disparate accounts to access various systems. This can lead to poor security practices, such as writing down or sharing passwords.

A successful Identity management solution supports the following aims:

- Improved system security
- Enhanced security posture
- Increased user satisfaction
- Improved access controls

What is Device management?

When your devices are managed using legacy methods such as Active Directory and Group Policy (or they aren't managed at all), you lose control the moment they leave the network.

Conversely, modern device management is more than just how you manage and control your devices. It's a platform to manage a device's entire lifecycle, from initial onboarding and provisioning all the way through to end of life (and everything in between).

Modern device management equips you to manage and secure your devices regardless of their location, improving your security posture and bringing them in line with security frameworks and certifications.

Device management allows you to:

- Remotely reset, lock and wipe your devices
- Enforce configuration policies to provide a consistent device baseline
- Deploy applications to all devices at speed
- Mark trusted and updated devices as compliant, in turn providing them with secure access to your organisation's resources
- Plus much more...

What are the combined **benefits** of modern Identity and Device management?

- Provides a consistent experience for users and devices, inside and outside of the workplace
- Unlocks cost savings by reducing on-premise infrastructure
- Enables superior cloud-first security and access features
- Reduces the complexity and manual effort of using and managing existing systems
- Deploys applications and configuration changes to devices anywhere in the world
- Leverages a flexible framework of integrations, providing secure access to other solutions
- Eliminates platform patching and maintenance

Why **unify** Identity and Device management?

By unifying, you can comprehensively manage every aspect of your user's identities and devices by leveraging cloud-first solutions, such as Microsoft Entra ID (formerly Azure AD) and Microsoft Intune. And if you're already using Microsoft 365 for tools such as Outlook, Teams, OneDrive or SharePoint, the good news is you're already using Entra ID without knowing it!

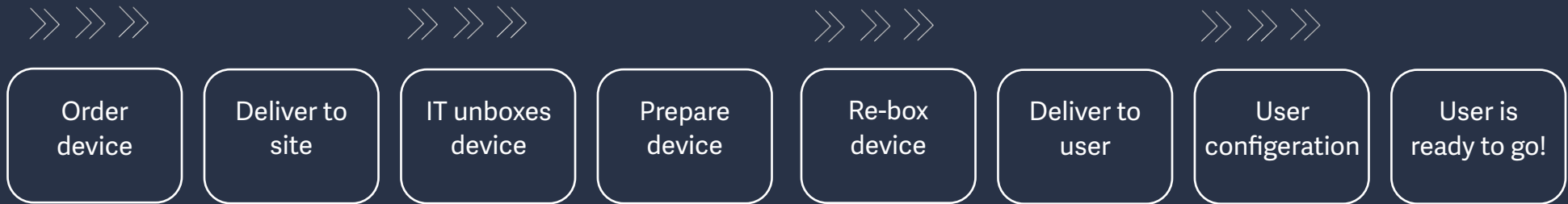
Nevertheless, you might feel that a wholesale transition to a cloud-only solution may seem a bit daunting, however, it's definitely a good place to be aiming for. Choosing a hybrid approach might be better suited to your current environment and Microsoft stands out as the optimal choice for expanding your platform utilisation. This empowers you to exercise comprehensive control, attain complete visibility and ensure robust protection across your entire estate.



How can modern Identity and Device management solutions **help you?**

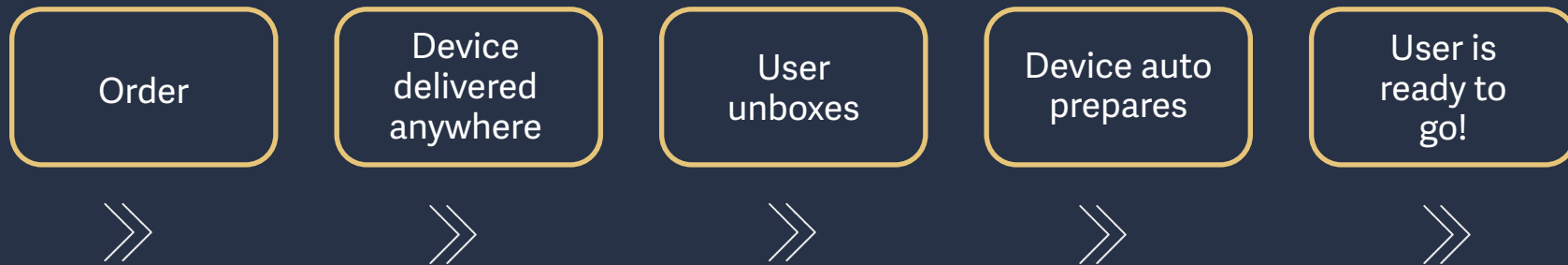
Our solutions simplify the onboarding of devices. For IT teams, they alleviate the burden of building and dispatching devices. For users, it's straightforward — enabling them to open the box and start working.

Does your current onboarding process look like this?



Academia streamlines and simplifies the entire process for you.

Our Device management solutions enable IT teams to deliver an efficient and speedy onboarding process that allows your users to be ready to go, straight out of the box.



The **advantages** for IT teams

A superior device management solution enables IT teams to work much more efficiently with less building times and less admin. Here's more benefits:

Configuration profiles

Deploys settings and customisations across your devices

Application deployment

Distributes new or existing business applications to your devices from one central location

Remote actions

Wipes, locks or resets your devices, regardless of their location

Patch management

Ensures your devices are patched against the latest security vulnerabilities and updated with the latest bug fixes

Device encryption

Manages the disk encryption on your devices and protects data residing on them

Compliance policies

Configures compliance policies to mark your devices as 'Compliant' or 'Non-Compliant' when accessing resources

Multi-Factor Authentication (MFA)

Enforces use of multi-factor authentication across your user base

Conditional access

Protects your staff and resources by aligning compliance policies and conditional access

Self-Service Password Reset (SSPR)

Allows users to reset their passwords at any time, from anywhere

Local Admin Password Solution (LAPS)

Implements LAPS to keep your local admin credentials safe, secure, unique and accessible to your IT team

Global secure access (Preview)

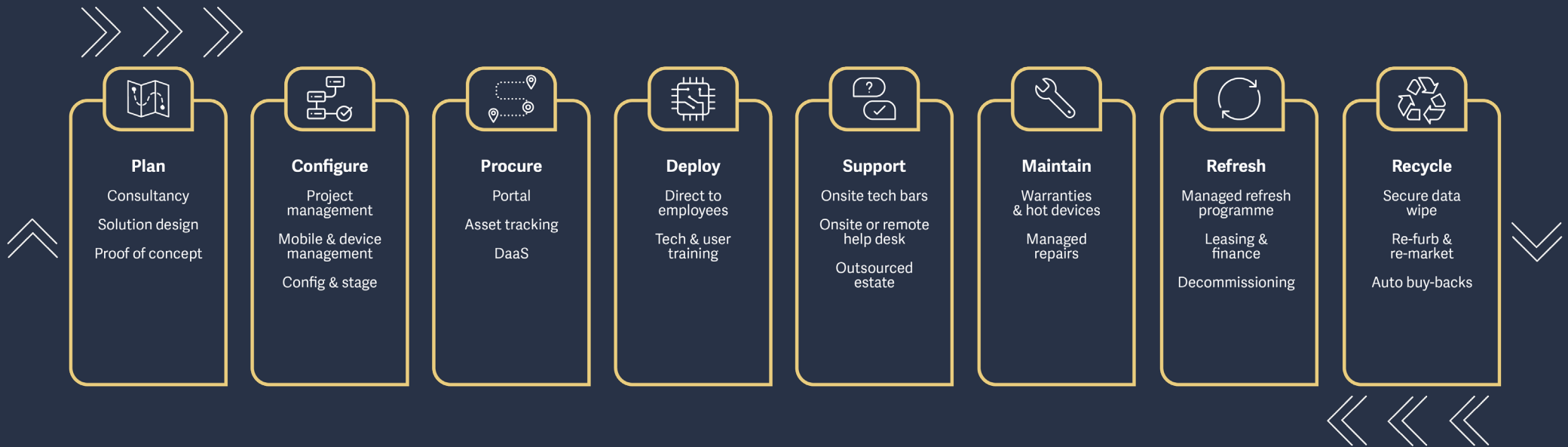
Provides 'always-on' remote connectivity so you can securely access on-premises resources, systems and files

Zero-Touch onboarding

Leverage solutions such as Windows AutoPilot to automate the onboarding of devices straight into modern management platforms

A **streamlined** process for Windows devices

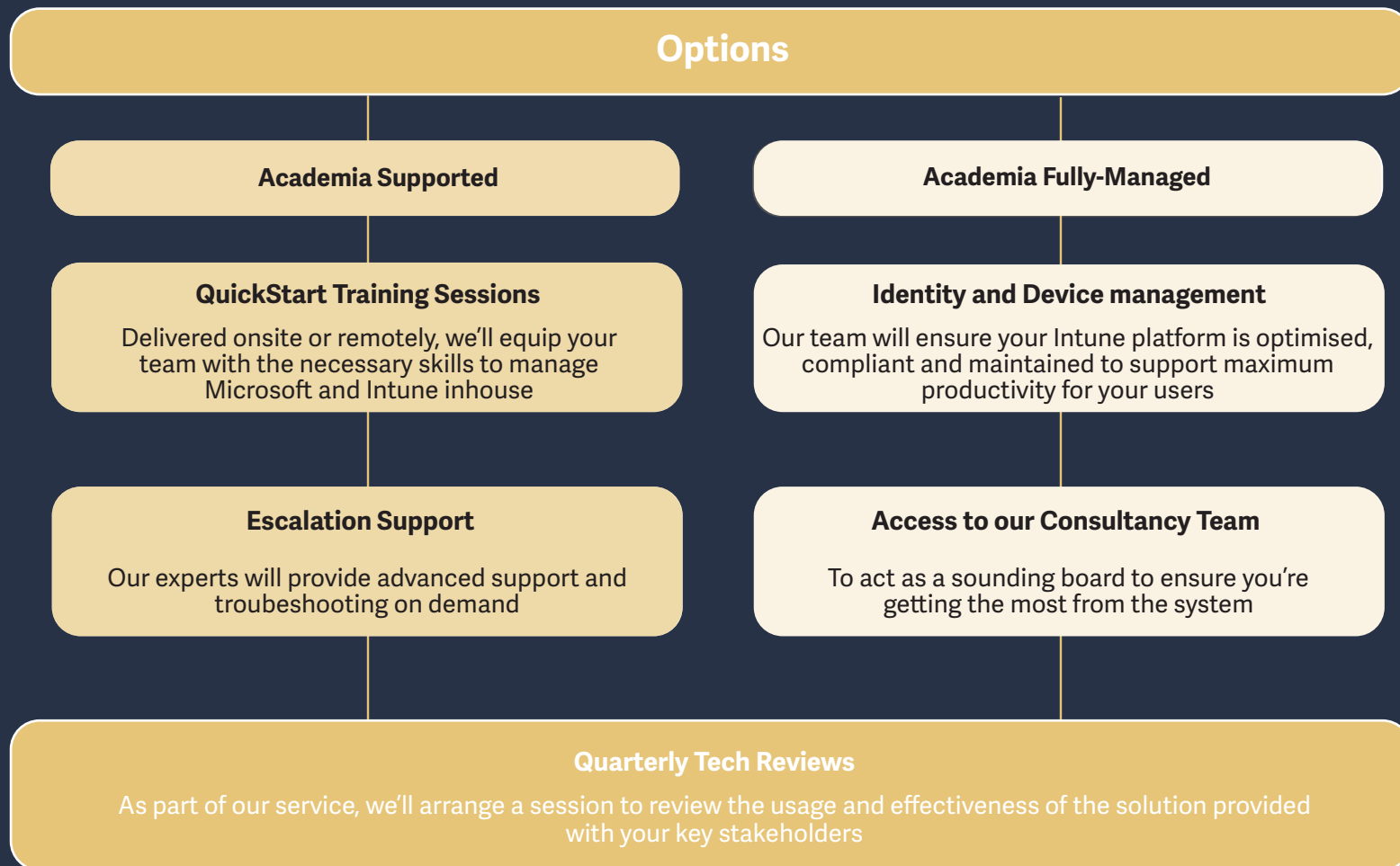
Whether you're looking for an end-to-end device lifecycle solution, or some help and guidance with a refresh or managing your existing estate, we have a range of solutions and a team of Microsoft experts to support you.



Value added services that work **for you**

Our Windows and Intune services have been designed with busy IT teams in mind.

If you just need to get your team skilled up and started with the Intune platform or would like Academia to take over the management of the entire Intune estate, we can help out.



Implementing your **Device strategy**

When you partner with Academia, you can expect outstanding service and support from the first touchpoint. We work within a tried and tested engagement model to help you achieve your business goals.

Our engaged approach to working with our customers



Discover

We'll sit you down to find more about your pains, challenges and goals.

Our Discovery session really gets down to the nuts and bolts of your current landscape and we hope to understand your ambitions for the future and how you want to work with us.

Our sessions are carried out by members of our Technical Solutions Team.



Assess

This is where we add our real value.

After digesting all the information obtained from the Discovery session, we'll think about the best services we can offer to achieve your goals and meet your budgets.



Propose

Once the team's happy with the outcomes of the assessment, we will put our pen to paper and provide you with an indepth proposal that provides costings, SLAs and contract T&Cs.

We will talk through the proposal with you and stakeholders to ensure you are clear that the right service has been designed for you. If you need more information, we can provide this.



Launch

The final phase is all about bringing the proposal to life and bringing in our wider team.

We'll ensure the contracts are signed, a launch plan agreed and a delivery/ support team in place to ensure that everyone's collaborating and communicating throughout the project.

Why Academia?

Microsoft-Approved

Academia is a well-established and trusted Microsoft Solutions Partner, with an abundance of knowledge of cloud-first Microsoft solutions. Backed by a team of 50+ technical engineers and consultants, we understand exactly how Microsoft devices should be deployed, managed and supported for optimum compliance, security and productivity.

Exceptional Services

With an ever-growing portfolio of services, you can expect your environment and devices to be secure, manageable and supported so your users can get the ultimate Microsoft experience.

Flexible Commercials

Our leasing and finance options, including Device as a Service (DaaS), enable you to spread the cost of your investment over 1, 2 or 3 years. We also offer buy-back and recycle schemes so when it's time for a refresh, you can claim money back from your old devices as well as be confident they are wiped and recycled sustainably.

Suitably Sustainable

All Academia teams are committed to caring for the environment and driving positive change in the industry and broader sustainability arena. Our Lifecycle facility in Reading drives a sustainability-first approach with a zero-landfill promise when recycling all equipment.



Thank you for reading

Please feel free to speak to one of our team to see how we can progress your requirements and commence our partnership.



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